

Office of the Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2014/654

**Appeal against the Order dated 19.08.2014 passed by the
CGRF-TPDDL in CG.No.5988/06/14/MTN.**

In the matter of:

Shri Pawan Kumar

- Appellant

Versus

M/s Tata Power Delhi Distribution Ltd. - Respondent

Present:-

**Appellant: Shri Kamal Sharma attended on behalf of the
appellant.**

**Respondent: Shri Vivek, Sr. Manager (Legal), attended on
behalf of the TPDDL.**

Date of Hearing : 11.11.2014

Date of Order : 26.11.2014

ORDER NO. OMBUDSMAN/2014/654

This is an appeal filed by Shri Pawan Kumar, 7/26, Kirti Nagar Industrial Area, New Delhi – 110015 against the order of the Consumer Grievance Redressal Forum (CGRF) dated 19.08.2014 in which his request for quashing a demand raised by the DISCOM after finding the meter was recording less consumption than normal has not been agreed to on the ground that the meter was checked by enforcement team as well as by the ERDA (Electrical Research and Development

Association). After this checking, it was found that the meter was recording less consumption since 28.03.2013 due to yellow phase current being missing continuously. The CGRF allowed the DISCOM to reassess the said demand by treating one phase current missing for the period 14.08.2013 to 13.02.2014 (limited to six month). Hence, an assessed amount of Rs.2,77,053/- was found payable by the complainant.

A hearing was held on 11.11.2014. Both the parties were heard. It is evident from the records that third party testing of the meter had been done from ERDA. No other circumstances exist to contradict this report. Therefore, in view of the third party testing report, the appeal cannot succeed.

The appeal is, therefore, dismissed and the case is closed.


(PRADEEP SINGH)
Ombudsman


 November, 2014